

# INVITATION TO BID: REQUEST FOR PROPOSAL (RFP) GOVERNMENT PENSIONS ADMINISTRATION AGENCY

The Government Pensions Administration Agency (GPAA) is a government component which reports to the Minister of Finance and administers funds and schemes on behalf of the Government Employees Pension Fund (GEPF), the largest pension fund in Africa, and National Treasury. It thus administers the pension affairs of approximately 1.7 million government employees and those of pensioners, spouses and dependants.

To meet the needs of our changing client base, the GPAA is modernising. In order for this modernisation to be effective, we are looking to make use of skills and goods from experienced and enthusiastic individuals and companies from all disciplines who are interested in contributing towards positive change. If this is you or your company, please put together a bid and proposal for the tender detailed below:



## BID GPAA 17/2015: RENDER BUSINESS PROCESS MANAGEMENT SERVICES TO THE GOVERNMENT PENSIONS ADMINISTRATION AGENCY.

Proposals are invited from suitably qualified and competent service providers to render business process management services in the following categories:

- Advanced Identification, definition & modelling of processes, Implementation and management of a process repository (ARIS) Provide advanced ARIS scripting services
- Drive BPM Training & Awareness
- Process implementation & measurement
- Continuous process improvement.
- Enterprise Architecture definition & modelling (i.e. Technical, Information & Business Architecture)

Bid documents will be available from Friday, 24 July 2015 on the following website: [www.gpaa.gov.za](http://www.gpaa.gov.za)

Compulsory briefing session will be held on Friday 31 July 2015 at 13h00pm at the offices of the Government Pensions Administration Agency, 34 Hamilton Street, Arcadia, Pretoria. **Late arrivals will not be permitted.**

**Closing date:** Wednesday, 17 August 2015 at 11:00am. **Late bids will not be accepted.**

All bids must be deposited in the Bid Box at the GPAA offices, 34 Hamilton Street, Arcadia, Pretoria on or before the closing date and time. **Late Bids will be rejected.**

Enquiries can be directed as follows:

Enquiries	Email contacts
General enquiries:	<a href="mailto:william.ramoroka@gpaa.gov.za">william.ramoroka@gpaa.gov.za</a>
Technical enquiries:	<a href="mailto:manduleli.mdudu@gpaa.gov.za">manduleli.mdudu@gpaa.gov.za</a>

Please note that technical queries should be made in writing and SCM representatives should be copied in the communication.



the gpaa

Government Pensions Administration Agency  
REPUBLIC OF SOUTH AFRICA