



the gpaa

Department:
Government Pensions Administration Agency
REPUBLIC OF SOUTH AFRICA

Private Bag X63, Pretoria, 0001, 34 Hamilton Street, Arcadia, 0001

Press Release

Date: 12 April 2016

For immediate release

GEPF Offices in Kingsley Centre in Pretoria shut down temporarily

Pretoria - Members of the Government Employees Pension Fund (GEPF) are advised that its Kingsley Centre office in Pretoria, at the corner of Steve Biko and Stanza Bopape streets, has been shut down temporarily from today, 12 April 2016. It is anticipated that the office will return to normal on about Friday 15 April 2016. The reason for the shutdown is flooding inside the offices due to a burst water pipe.

This closure is aimed at giving the Government Pensions Administration Agency's (the GPAA's) Business Continuity Committee sufficient time to assess the situation - including any possible damage to systems. However, GEPF's Call Centre is functioning normally.

The flooding was discovered this morning when officials reported for duty. GEPF would like, therefore, to advise members intending to visit GEPF's Kingsley Centre office to either postpone their visit to Thursday or alternatively visit GEPF's administration office at 34 Hamilton Street, where a temporary walk-in centre has been created.

Currently only minimal services are being offered at Kingsley through a Mobile Office van that has been set up outside the front entrance. This should alleviate frustration for those clients who do visit the Kingsley Centre for service. The GPAA has also arranged a shuttle to transport members without their own means of transport to the temporary Hamilton Street walk-in facility for more advanced services.

Members are also advised to make use of GEPF regional offices in the provinces, rather than travelling to Pretoria, as is the norm with certain members. GPAA ensures the same level of service at these provincial branch offices.

Members will be advised of any progress by tomorrow morning, 13 April 2016. GEPF members may call GEPF's toll free Call Centre to verify when the office will be reopened.

Ends.

Enquires: Mack Lewele Head of Communication at the GPAA on
082 4505076, Mack.Lewele@gpaa.gov.za or

Ofentse Seleka on 078 205 0126, Ofentse.Seleka@gpaa.gov.za

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Or

Ofentse Seleka - 012 319 1264 / 0782050126

Note to editor

GEPF is the largest pension fund in Africa, with over 1.2 million contributing members and about 400 000 pension recipients. The Fund is also responsible for the more than R1.5-trillion of assets under management. The Fund was established on 1 May 1996 through the amalgamation of a number of pension funds serving government employees.

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